

## Your concern is important to us

Your complaint or suggestion for improvement is very important to us. For almost 10 years we have been working on the workflow and all the details to ensure the smoothest possible transfer of skilled workers. This is an effort that can hardly be estimated, especially because of the many imponderables. If you have any ideas or would like to see improvements at one point or another, your concerns are more than welcome. We want to be the ones you can completely rely on. You can write to us directly using the form below. Please note our privacy policy.

The external link is: <https://talent-solution.de/datenschutz2018/>

The most important thing for you here is:

### **Use of data:**

The data collected is used for the direct processing of the request by one of our authorised compliance employees for contacting and clarifying the circumstances. No other processing or disclosure to third parties will take place. Of course, the guidelines on personal data processing also apply to this form. You can find our data protection notice here: [Data protection link](#) The external link is <https://talent-solution.de/datenschutz2018/>

### **Right of withdrawal:**

You can revoke the storage and consent to the storage of data at any time.

### **How to proceed with the enquiry**

By sending the request you allow us to contact you. Firstly, an email will be sent to you to confirm receipt with all the details you have provided. A Compliance representative will then contact you to discuss your request.

If the request has been processed positively, the data will be deleted at the latest 6 months after successful processing.

By using this Complaint Form / Suggestion for Improvement Form you will be helping us to improve procedures and service. Thank you for your help.

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Fields marked with \* are mandatory

Gender \*

Family name \*

First name \*

Address-street \*

Please enter street and house number

Region/Country Building/Institution

Postcode \*

City \*

Telephone \*

E-mail \*

Profession or status \*

Please describe your position or status

This message is addressed to

: \*

Your concerns \*

It is about \*

Person/organisation/ \* concerned

What is the nature of the complaint?

- Procedure
- Documents
- Dataprotection

Name of the person and body concerned

Reason for the complaint \*

Tell us what triggered the complaint.

What would you have wished differently? \*

What changes would you suggest? \*

We would like you to stay?

Would you like to be informed how we have dealt with the complaint? Approximately 14 days after the complaint, we will inform you about the improvement strategy.

We write back to you

We will call you and discuss the case

We inform you about improvement measures

You would like to visit us for a meeting